

6<sup>th</sup> November 2023

Dear Parent/Carers

*Subject: HAF Vouchers (Winter 2023)*

We would like to inform you that as part of Enfield Council's Holiday Activities and Food Programme (HAF), funded by the Department for Education – children eligible to receive benefits related Free School Meals (FSM) will be able to access free holiday camps and activities during the winter school holiday.

Activities will include a range of sports and physical activities, enrichment activities, healthy food workshops and lunch each day. You can book to attend up to 4 days of free sessions between 19<sup>th</sup> December 2023 to 5<sup>th</sup> January 2024.

#### **How to book:**

- Please view the parent guide <https://holidayactivities.zendesk.com/hc/en-gb/articles/12899380332561-Parent-Guide>
- The booking platform will go live on **Friday 17<sup>th</sup> November 2023**. **You will not receive your voucher before this date.**
- If you have not used holiday activities before you will need to create an account using your email address. You will then be asked to add your mobile number and child's age. Once added click 'save details.' If you have used holiday activities before your details will already be saved.
- Your voucher will now link to your account and show the available credits you have to use.
- Please share your location to see activities in your local area. Click 'search activities' to search by date, provider or SEND suitable activities.
- When you're ready to book, click on the 'select date' button.
- Complete the requested details.
- Confirm you have read and understood the terms and conditions, then click 'complete booking'. You will receive a confirmation email notifying you that your booking is either confirmed or awaiting approval.

For help with your vouchers please go to

<https://holidayactivities.zendesk.com/hc/en-gb/sections/12061341995153-Parent>

We look forward to welcoming your child/children at one of the many activities and sessions in the borough this winter.

If you have any further questions, you can contact the Enfield HAF Programme directly on the details below:

Email: [haf@enfield.gov.uk](mailto:haf@enfield.gov.uk)

Web: <https://www.enfield.gov.uk/services/children-and-education/holiday-activity-and-food-programmes>

Sincerely,

Enfield Holiday Activities and Food Programme team